

Company Fact Sheet

Who We Are

Allsup is a nationwide provider of Social Security disability, veterans disability appeal, exchange plan and Medicare services for individuals, employers and insurance carriers. Serving people with disabilities for more than 30 years, Allsup was founded in 1984 as the first nationwide, non-attorney service helping people receive their Social Security Disability Insurance (SSDI) and Medicare benefits. During this time, Allsup has successfully secured \$21 billion in Social Security disability payments and Medicare benefits for more than 250,000 people with disabilities. Allsup and its affiliates are innovators of specialized services and technologies that help meet the financial and healthcare needs of people with disabilities, veterans, seniors and their families.

Our Brand Promise

Allsup experts create opportunities for people with disabilities to lead lives that are as financially secure and as healthy as possible.

Our Core Values

- **Fairness:** We are fair and honest in each and every decision we make.
- **True Helping:** We genuinely care for people and honestly want to make a difference in their lives.
- **Expert:** We are intelligent, knowledgeable problem-solvers who understand what it takes to serve our customers.
- **Driven:** We are driven to succeed, to innovate and to make a difference.



Don with Allsup employees (from left) Michelle, Lori and Jeni. Don is an Allsup customer.

Our Leadership

Jim Allsup is the founder, president and CEO.

Our Corporate Headquarters

Allsup's headquarters are located at 300 Allsup Place in Belleville, Illinois, near St. Louis.

Our Achievements

Allsup maintains an A+ rating by the Better Business Bureau as part of its Standards for Trust program, recognizing Allsup's level of business integrity and best practices that demonstrate honesty and fairness to customers. The company is a BBB Torch Award Winner for its world-class service, and was a finalist in the 2010 BBB International Torch Awards for Marketplace Excellence. In 2014, CEO Jim Allsup and Allsup were recognized with the Distinguished Corporate Partner Award for Excellence, presented by the John Cook School of Business at Saint Louis University.

Our Contact Information

Phone: (800) 854-1418

Fax: (618) 236-5778

Websites

Individuals: www.allsup.com

Commercial: www.allsupinc.com

Spanish: Español.allsup.com

Seniors: Medicare.allsup.com

Veterans: Veterans.allsup.com

Financial Advisors: FinancialAdvisor.allsup.com

Online Community: AllsupPlace.com

Facebook

www.facebook.com/Allsupinc



Headquarters

300 Allsup Place
Belleville, IL 62223
(800) 854-1418

Websites

www.allsup.com
www.allsupinc.com
www.allsupcares.com

Media Relations

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Contact Information

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(618) 236-5778 (fax)

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Our Services • Disability

- **Social Security Disability Representation**
Allsup has helped more than 250,000 deserving customers obtain their Social Security Disability Insurance (SSDI) benefits. Our 97 percent success rate for customers who complete the SSDI process with us far exceeds the national average reported by the Social Security Administration (SSA). Self-insured companies and insurance carriers refer former employees and policyholders to Allsup for expert SSDI assistance.
- **Allsup Veterans Disability Appeal Service®**
VA-accredited Claims Agents help veterans to receive service-connected disability compensation as quickly and efficiently as possible during the VA appeals process.
- **Seamless ORS®**
Overpayment Reimbursement Services make it easier and faster for claimants to voluntarily fulfill their contractual obligations of refunding an overpayment debt to the long-term disability (LTD) insurance carrier without risking interruption or suspension of their disability benefits.
- **Allsup Disability Life Planning Service® (DLPS)**
This exclusive Allsup-crafted service picks up where private disability benefits leave off. It provides timely assistance and financial guidance with life changes, such as disability or job loss. DLPS helps individuals find assistance resources to save on essential expenses and improves financial stability that supports return-to-work efforts.
- **Allsup Life Planning ServiceSM (ALPS)**
A variation of the DLPS service, ALPS offers enhanced custom options for providing financial guidance and resources to individuals who have experienced life changes.
- **Canada Pension Plan (CPP) Representation**
This service offers assistance and representation for claimants seeking benefits through the CPP program.

Our Services • Healthcare

- **Healthcare Insurance Assistance**
Allsup SSDI customers receive expert assistance with education and personalized needs assessment, plan selection and enrollment in the health insurance marketplace (exchange plans), Medicare and Medicaid.
- **Allsup Medicare Advisor®**
Our Medicare advisors help those eligible for Medicare navigate the complexities and make informed choices about the Medicare plans that meet their individual healthcare needs and preferences. This may include the transition from employer-provided coverage.
- **Allsup Benefits Coordination**
Specialists provide customized solutions and expert guidance to individuals who are transitioning from group benefits to more complex insurance options, such as marketplace exchange plans, Medicare and Medicaid. Employers, healthcare providers, financial advisors and organizations refer their plan participants, clients and customers for this assistance.
- **Medicare Coordination Service®**
This service coordinates group health plan benefits with Medicare, providing companies with a cost-effective method for producing measurable group health plan savings.

Our Affiliates

- **Allsup Employment Services Inc. (AESI)**
AESI is a wholly-owned subsidiary of Allsup and an SSA-approved Employment Network.
www.allsupes.com
- **Allsup Services Inc. (ASI)**
This wholly-owned subsidiary of Allsup and insurance agency employs licensed and certified agents to assist individuals with plan enrollment.
www.allsupsi.com



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