

Company Fact Sheet

Who We Are

Allsup is a nationwide provider of Social Security disability, Medicare and Medicare Secondary Payer compliance services for individuals, employers and insurance carriers. Serving people with disabilities for more than 25 years, Allsup was founded in 1984 as the first nationwide, non-attorney service helping people receive their Social Security Disability Insurance (SSDI) and Medicare benefits. During this time, Allsup has successfully secured nearly \$16 billion in Social Security disability payments and Medicare benefits for more than 170,000 people with disabilities.

Allsup employs more than 800 professionals who deliver specialized services nationwide to people with disabilities, seniors and their families.

Our Brand Promise

Allsup experts create opportunities for people with disabilities to lead lives that are as financially secure and as healthy as possible.

Our Core Values

- **Fairness:** We are fair and honest in each and every decision we make.
- **True Helping:** We genuinely care for people and honestly want to make a difference in their lives.
- **Expert:** We are intelligent, knowledgeable problem-solvers who understand what it takes to serve our customers.
- **Driven:** We are driven to succeed, to innovate and to make a difference.



Don with Allsup employees (from left) Michelle, Lori and Jeni. Don is an Allsup customer.

Our Leadership

Jim Allsup is the founder, president and CEO.

Our Corporate Headquarters

Allsup's headquarters are located at 300 Allsup Place in Belleville, Ill., near St. Louis.

Our Achievements

Allsup has been awarded an A+ rating by the Better Business Bureau as part of its Standards for Trust program, recognizing Allsup's level of business integrity and best practices that demonstrate honesty and fairness to customers. The company also is a previous BBB Torch Award winner for its world-class service on behalf of people with disabilities nationwide, and a finalist in the 2010 BBB International Torch Awards for Marketplace Excellence.

Our Contact Information

Phone: (800) 854-1418

Fax: (618) 236-5778

Consumer Website: www.allsup.com

Commercial Website: www.allsupinc.com

For medical professionals, case managers and advocacy groups: www.allsupcares.com

For Media Relations, contact Rebecca Ray, director of corporate public relations, at r.ray@allsupinc.com or Dan Allsup, director of communications, at djallsup@allsupinc.com.



Headquarters

300 Allsup Place
Belleville, IL 62223
(800) 854-1418

Websites

www.allsup.com
www.allsupinc.com
www.allsupcares.com

Media Relations

Rebecca Ray
Dan Allsup

Contact Information

x65065 | r.ray@allsupinc.com
x65760 | djallsup@allsupinc.com
(618) 236-5778 (fax)

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Our Consumer Services

Provided to individuals with disabilities, their families and caregivers.

- **Social Security Disability Representation**
We have helped more than 170,000 deserving customers obtain their Social Security Disability Insurance (SSDI) benefits. Our 98 percent award rate for customers who complete the SSDI process with us far exceeds the national average of those applying without professional representation.
- **Allsup Place**
Dynamic, customizable and free online community at AllsupPlace.Allsup.com that provides comprehensive resources, forums and information for individuals with disabilities. A personalized disability claims tracking feature, MyClaim, is available to Allsup customers.
- **Allsup Medicare Advisor[®]**
Our experts help seniors and people with disabilities make an informed choice about the best Medicare coverage that meets their individual healthcare needs and preferences, evaluate their options in a written report, and assist them throughout the enrollment process.
- **Allsup Disability Life Planning Service[®] (DLPS)**
DLPS specialists identify support opportunities and eligible assistance resources (both public and private) from local, state and national organizations and programs to help people with disabilities manage and protect their existing financial assets throughout the SSDI application process and beyond.

Our Commercial Services

Provided for employers, long-term disability and workers' compensation and liability insurers, and third-party administrators:

- **Social Security Disability Representation**
Self-insured companies and insurance carriers refer their former employees and policyholders to Allsup for guidance in seeking their SSDI benefits. Our expert team will guide them through the SSDI application and claims process.

- **Seamless ORS[®] (Overpayment Reimbursement Service)**
When initial claims for SSDI benefits are submitted, we offer direct-deposit and pre-authorized electronic withdrawal services that make it easier and much faster for claimants to voluntarily fulfill their contractual obligations of refunding an overpayment debt to the long-term disability (LTD) insurance carrier without risking interruption or suspension of their disability benefits. By continually educating the employee and providing timely guidance, we greatly increase the likelihood that both the employer and employee will continue to maximize the financial benefit of the LTD service.
- **Medicare Coordination and Recovery Service**
We help properly coordinate medical benefits with group health plans and Medicare. This includes establishing Medicare as primary payer to employer-group health plans for future medical expenses.
- **Allsup Medicare Advisor[®]**
For people newly eligible for Medicare (by age or disability), our *Allsup Medicare Advisor* plan selection service ensures retirees receive an unbiased analysis of available Medicare plans and a smooth transition from their group healthcare plan coverage. (*Allsup Medicare Advisor* is not a Medicare plan provider and does not accept commissions from insurance carriers.)
- **Medicare Secondary Payer (MSP) Compliance Services**
We offer a comprehensive solution to ensure consistent, cost-effective and measurable compliance with MSP provisions for workers' compensation and liability insurance settlements. Services include Medicare Set-Asides, Conditional Payment Lien Resolution, Mandatory Insurer Reporting (SCHIP), Reverse Offsets and Life Care Plans.



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